

Provider Selection on PAs - 05/25/2021

Good afternoon, Providers.

Please see the following information, regarding provider selection on prior authorizations.

Going forward, you will need to make sure that your ordering and servicing provider match. In order to do this, please follow the below steps.

1. Select that you are "BOTH" the ordering and servicing provider*
2. Click to find the ordering provider
3. Leave all fields blank
4. Click "search"
5. Click on your provider information that populates
6. Repeat steps 2-5 for finding the servicing provider

*The reason that you are selecting that you are both is because this is the information transmitted to Medicaid to show who they will pay for the services. You are ordering the PA and providing the services. The claim will ask you who the referring provider is. This is where you will list the PCP who referred the beneficiary to your facility for services.

If you have any questions, please feel free to reach out to me and ask.

Thank you,

Rebecca Mason
Provider Outreach and Education



200 West Capitol Avenue, Suite 610
Little Rock, AR 72201
O: 888-660-3831
E: ar.pr@eqhs.com